

Requirements for providing a URL:

- If you choose to provide a URL (or web location) to your customers to access the CCR, then the URL you provide must take the customer straight to the entire CCR (no extra clicking).
- The user must **not** be required to click on any additional options or links to read the entire report.
- The website must be a publicly available site.
- The URL must not be lengthy.
- A brief explanation (“Important information about the quality of your drinking water is available . . .”) of what the URL is must be included on the bill or notification.
- The CCR must remain publicly posted on the website for at least **3 years**.

Notification through social media such as Twitter and Facebook will **NOT** be allowed to satisfy “mail” or “direct delivery” requirements. You may use social media in addition to the other required distribution methods.